

**PATENT**

**MS302331.01/MSFTP597US**

**CERTIFICATE OF TRANSMISSION**

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being submitted *via* the USPTO EFS Filing System on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: June 15, 2009

/Eddie Rowell/  
Eddie Rowell

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Grzegorz Guzik, *et al.*

Serial No: 10/811,654

Filing Date: March 29, 2004

Examiner: John A. Anderson

Art Unit: 3696

Conf. No: 2418

Title: KEY PERFORMANCE INDICATOR SYSTEM AND METHOD

**Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450**

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**REPLY TO OFFICE ACTION DATED JANUARY 26, 2009**

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Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the following comments.